

# User's Guide

## Brother Software Licence Management Tool

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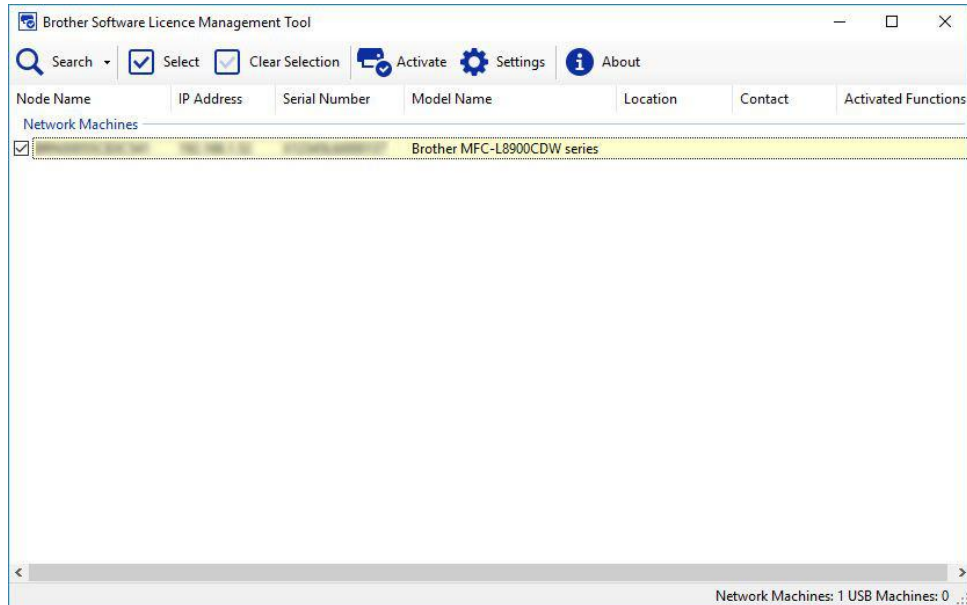
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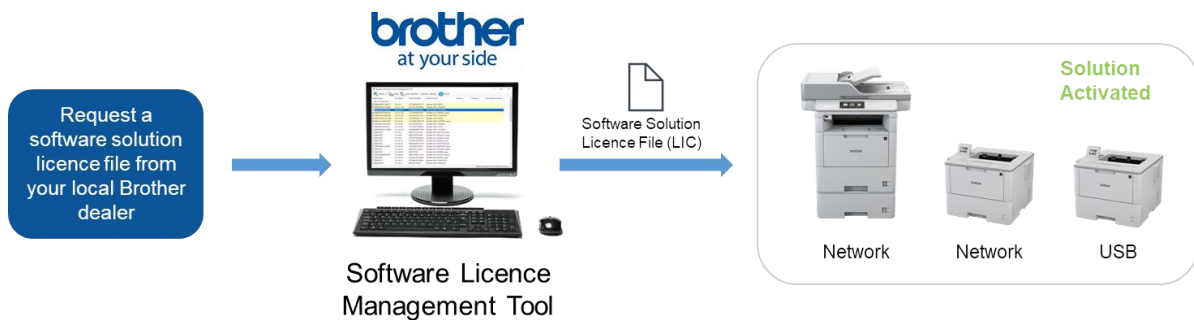
# 1

## Background

### 1.1 Overview



The Brother Software Licence Management Tool allows you to activate one of many custom software solutions, enhancing your Brother machine's functionality.



### Features

- One licence file can activate one software solution.
- A licence file can contain many activation codes, allowing solutions to be activated on many machines simultaneously.
- The activation status is automatically synchronised and verified with the Brother server.
- Unused licence files do not expire, so you can use them later.
- Network-connected and USB-connected machines are supported.
- Available in English, French, German, Italian, Spanish, Portuguese, Dutch, and Simplified Chinese.

## 1.2 System requirements

|                            |   |
|----------------------------|---|
| <b>OS</b>                  | Windows 7, Windows 8.1, Windows 10 (32bit and 64bit)  |
| <b>Additional Software</b> | Microsoft .NET Framework 4.5.2 or later   |
| <b>Brother Machine</b>     | A supported Brother machine (USB-connected or network-connected).<br>To check whether your machine is supported, contact your local Brother dealer. |

## 1.3 Running the tool

You do not need to install the tool to use it. Copy the contents of the Brother Software Licence Management Tool archive into the folder you want, and then double-click the tool to run it.

### NOTE

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- An Internet connection is required to connect to the Brother server.
  - If any previous activations were not fully completed, the activation process will resume during start-up, and then the newly activated machines will be rebooted.
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## 2.1 Before you begin

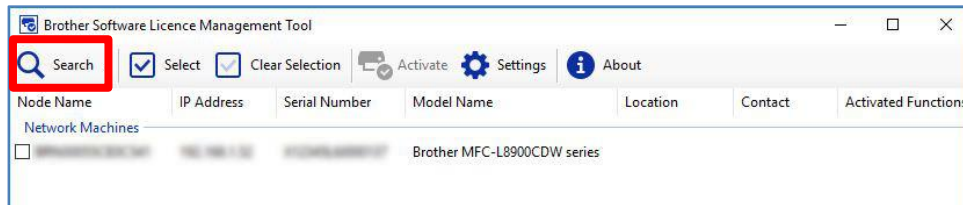
To activate a software solution, use the Brother Software Licence Management Tool to send a valid licence file to the Brother machines you want to activate. To ensure that the licence file has been successfully sent to the target machines, follow the checklist below:

| No. | Check  | Comments  |
|-----|--|---|
| 1   | Do you have a software solution licence file (in LIC format)?              | If you do not have one, contact your local Brother dealer.  |
| 2   | Are your computer and the target machines connected to your local network? | <ul style="list-style-type: none"> <li>• Make sure the target machines are correctly set up, connected, and available.</li> <li>• To export the list of available machines (in CSV format), click <b>Export Machine List</b> in the <b>Search</b> button drop-down menu.</li> </ul> |
| 3   | Do the target machines have the latest firmware?                           | To update your machines' firmware, go to <a href="http://support.brother.com">support.brother.com</a> .   |
| 4   | Are the target machines password-protected?                                | <ul style="list-style-type: none"> <li>• Make sure you know the target machines' passwords.</li> <li>• If different passwords are used, you must activate the machines individually, or activate them in batches according to the passwords they share.</li> </ul>                  |
| 5   | Are you activating more than one software solution?                        | You must activate each software solution individually. For more information, see <i>Activating solutions on multiple machines</i> on page 7.  |

## 2.2 Activating a software solution

You can activate more than one machine using the same software solution if the target machines have a common password, or if they are not password-protected.

1. The tool lists the Brother machines on your network.  
If no machines are listed, click the **Search** button to update the list.

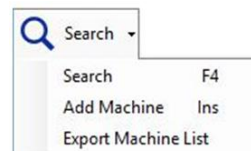


2. Check if the machines you want are in the list:

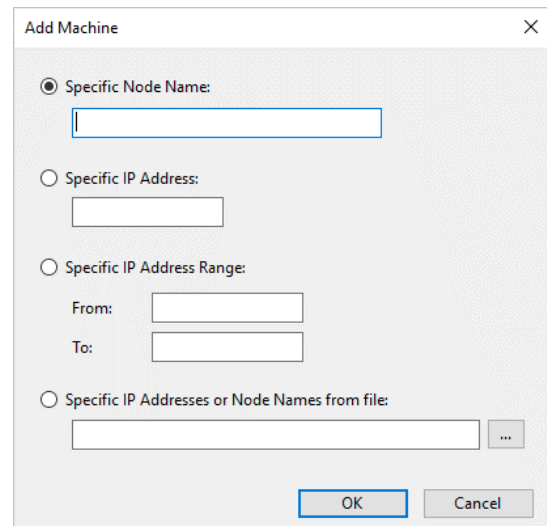
- If the machines are in the list, go to step 4.
- If the machines are not in the list, go to step 3.

3. If the machines are not in the list, do the following:

- a) In the **Search** button drop-down menu, click **Add Machine**.



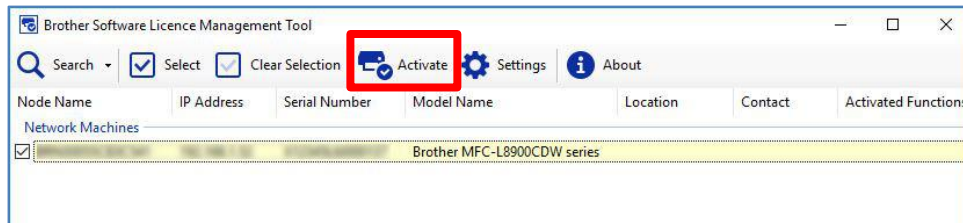
- b) In the **Add Machine** window, specify your machines' details, and then click **OK**.



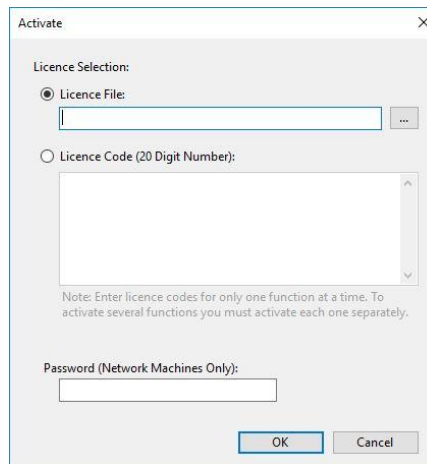
### NOTE

You can change proxy settings by clicking the Settings button in the main window.

4. Double-click the machines you want to select for activation, and then click the **Activate** button.



5. The **Licence Selection** window appears. Select the correct software solution licence file (LIC file) for your target machines.



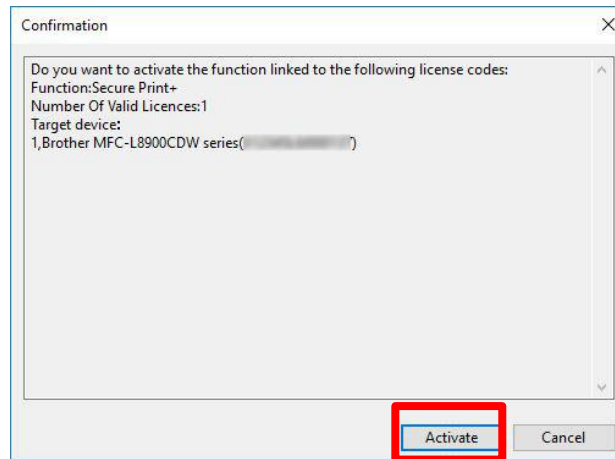
**NOTE**

If you were provided with 20-digit licence codes, you can use them instead of the LIC file.

6. If the machines are password-protected, enter the password, and then click **OK**.



7. Make sure the information in the **Confirmation** dialog box is correct, and then click the **Activate** button.



When the activation is complete, the log file will be saved in the tool's folder.

The newly activated machines will be rebooted and you will be able to use your new software solution.

**NOTE**

If you cannot activate the target machines, see the *Troubleshooting* section on page 8.

## 2.3 Activating solutions on multiple machines

When activating multiple software solutions across many machines that use different passwords, organise target machines into batches to ensure they are activated correctly. Group target machines first according to the software solution licence files you have, and then according to the common passwords set on the target machines.

*Example*

- **Number of target machines:** 30
- **Common passwords:** 3
- **Software solutions / Licence files:** 3

Group the target machines into six target batches:

| Batch | Machines | Password | Solution        | Licence File               |
|-------|----------|----------|-----------------|----------------------------|
| 1     | 1–10     | Pass_1   | CustomUI        | Sample_CustomUI.LIC        |
| 2     | 11–20    | Pass_2   | CustomUI        | Sample_CustomUI.LIC        |
| 3     | 21–30    | Pass_3   | CustomUI        | Sample_CustomUI.LIC        |
| 4     | 11–20    | Pass_2   | SecurePrint+    | Sample_SecurePrint+.LIC    |
| 5     | 21–30    | Pass_3   | SecurePrint+    | Sample_SecurePrint+.LIC    |
| 6     | 21–30    | Pass_3   | Barcode Utility | Sample_Barcode_Utility.LIC |

Use the tool to activate each target batch individually:

- 1. Activate Batch 1 (CustomUI for Machines 1–10):**
  - a) Select the machines 1–10 from the list.
  - b) Select the “Sample\_CustomUI.LIC” licence file.
  - c) Enter the “Pass\_1” password, and then complete the activation.
- 2. Activate Batch 2 (CustomUI for Machines 11–20):**
  - a) Select the machines 11–20 from the list.
  - b) Select the “Sample\_CustomUI.LIC” licence file.
  - c) Enter the “Pass\_2” password, and then complete the activation.
- 3. Activate Batch 3 (CustomUI for Machines 21–30):**
  - a) Select the machines 21–30 from the list.
  - b) Select the “Sample\_CustomUI.LIC” licence file.
  - c) Enter the “Pass\_3” password, and then complete the activation.
- 4. Activate Batch 4 (SecurePrint+ for Machines 11–20):**
  - a) Select the machines 11–20 from the list.
  - b) Select the “Sample\_SecurePrint+.LIC” licence file.
  - c) Enter the “Pass\_2” password, and then complete the activation.
- 5. Activate Batch 5 (SecurePrint+ for Machines 21–30):**
  - a) Select the machines 21–30 from the list.
  - b) Select the “Sample\_SecurePrint+.LIC” licence file.
  - c) Enter the “Pass\_3” password, and then complete the activation.
- 6. Activate Batch 6 (Barcode Utility for Machines 21–30):**
  - a) Select the machines 21–30 from the list.
  - b) Select the “Sample\_Barcode\_Utility.LIC” licence file.
  - c) Enter the “Pass\_3” password, and then complete the activation.

# 3

## Troubleshooting

| Problem   | Solution  |
|---|---|
| Cannot connect to the Brother server.   | Check your Internet connection and restart the tool.  |
| Licence codes for multiple function types cannot be used.                               | <ul style="list-style-type: none"> <li>To activate multiple software solutions, you must activate each software solution individually. For more information, see <i>Activating solutions on multiple machines</i> on page 7.</li> <li>For a list of the solutions that have not been activated successfully, check the "licence_code_error_log.csv" file in the tool's folder.</li> </ul> |
| An insufficient number of licence codes has been provided.                              | <ul style="list-style-type: none"> <li>To obtain additional licence files or codes, contact your local Brother dealer.</li> <li>For a list of the machines that have not been activated yet, check the "machine's error_log.csv" file in the tool's folder.</li> </ul>  |
| The selected machines are incompatible or the software solution is already activated.   | <ul style="list-style-type: none"> <li>Make sure the software solution you want to use is compatible with the target machines.</li> <li>Check whether the software solution is not already activated for the target machines.</li> </ul>  |
| Activation was not completed.   | If any previous activation was cancelled or was not fully completed, the activation process will resume during start-up, and then the newly activated machines will be rebooted.  |
| I have replaced a Brother machine and want to reuse the code to activate a new machine. | Activation codes cannot be used twice. Request a replacement code from your local Brother dealer.   |
| I sent the code to an incorrect machine. Can I undo this?                               | If a code has been registered, it cannot be reused. Contact your local Brother dealer to request a replacement code.  |

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